

Please fill out a separate consignment note for each device!

Service information (to be filled in by A. Eberle service center):

Date of receipt of the product by A. Eberle: *Stamp of receipt* SA – Number:

## 1. Customer information:

(Serves as return address at the same time):

Company:

Street No.:

Postcode / City:

Your order - No.:

(please also indicate if KV is desired!)

RMA – Number:

Device Name / Art.- No.:

**Customer number:**

Date:

Contact person:

Telephone Nr.:

E-Mail:

Your Sales Partner:

Serial – No.:

## 2. Reason for return:

repair / complaint       modification       others       return of loan device

## 3. Supplied accessories:

## 4. Others:

Should the firmware be updated to the latest version?  Yes  No

Would you like a cost estimate  Yes  No

Should the measurement data / parameter (if possible) be left on the device  Yes  No

Please send the device with this shipping document to:

A. Eberle GmbH & Co. KG  
Department – Customer service  
Frankenstraße 160  
90461 Nürnberg – Germany

Please also send the consignment note by e-mail to: [service@a-eberle.de](mailto:service@a-eberle.de)

I am aware that costs may be charged for the service activities or repair services to be carried out (if outside the warranty).

Billing address: