

A. Eberle GmbH & Co. KG • Frankenstr. 160 • D-90461 Nürnberg

A. Eberle GmbH & Co. KG
Frankenstraße 160
D-90461 Nürnberg

Telefon +49 (0) 911/62 81 08-0
Fax +49 (0) 911/62 81 08-99
E-Mail info@a-eberle.de
Web www.a-eberle.de

Date
25. März 2022

Product maintenance / successor device

EOR-3D industrial device (B01) & EOR-3D compact (B03) become to the substantially optimized EOR-3DS (B04)

Dear Ladies and Gentlemen,

Product changes, but also product discontinuations, mainly serve the purpose of continuous product improvement or stabilization of the product group with regard to hardware, firmware and related software.

1) Affected product

The EOR-3D with feature B01 or B03 (part numbers: 119.80xx to 119.82xx.xx) is currently planned for product discontinuation.

2) Reason for discontinuation

The EOR-3D has been completely redesigned for the following reasons:

- Current procurement problems of different device components
- Efficiency increase with regard to production and final inspection processes
- New customer requirements in the area of functional scope and shortened installation depth

3) Replacement device or successor device

- EOR-3DS

4) Existing devices in the field

- The assured warranty period is observed in any case.
- Product support for devices in the field will of course continue as usual
- Repairs of the discontinued devices can be carried out until 31.12.2025 with current component availability. After this date, or if component availability changes, a successor device / replacement device (see point 3) will be available.

5) Transition period (Last Order)

The transition period starts immediately (25.03.2022).

The product can be reordered up to and including 31.12.2022, insofar as material availability allows. (Date of receipt of the order).

ATTENTION:

Orders placed during the transition period cannot be cancelled. In addition, we reserve the right to limit the order quantity based on our manufacturing capacity and material availability.

Please pass this product information on to your employees, colleagues and, if applicable, your customers.

We apologize for any inconvenience this discontinuation may cause. We will do everything we can to make this action as smooth as possible and without impacting delivery times.

If you have any questions, please contact your first point of contact directly.

With kind regards


Till Sybel
Managing Director


Gerald Jacob
Product Manager EORSys