

A. Eberle GmbH & Co. KG Frankenstr. 160 D-90461 Nürnberg

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 Telefon
 +49 (0) 911/62 81 08-0

 Fax
 +49 (0) 911/62 81 08-99

 E-Mail
 info@a-eberle.de

 Web
 www.a-eberle.de

Date 27. Juli 2022

Product discontinuation: Protocol-Interface REG-PE, as of 01.10.2022

Dear Sir or Madam,

Product changes, but also product discontinuations, mainly serve the purpose of continuous product improvement or stabilization of the product group with regard to hardware, firmware and related software.

1) Affected product

The SCADA card REG-PE (TK860) is currently scheduled for product discontinuation.

2) Reason of discontinuation

Individual components of the mentioned devices have been discontinued by our supplier and are therfore no longer available in the future.

3) Available following devices

When ordering new systems, for the past two years and as of now, only the following devices listed below are offered. If this is explicitly not desired, please coordinate with your direct contact before ordering.

- REG-PEcs TK28-6 19" Insert
- REG-PEcs TK28-6A installed in the REG-D(P)A
- TK28-B3 DIN rail variant

4) Existing equipment in the field

- The guaranteed warranty period will be fulfilled in any case.
- Product support for devices in the field will of course also continue as usual.
- Repairs of the mentioned devices will be carried out until 01.10.2025. After this date, you would receive an offer for a functionally identical replacement device (see point 3) and be instructed accordingly.

5) Transition period (Last Order)

The product can still be ordered from now on up to and including 01.10.2022 (date of receipt of order).

ATTENTION:

Orders placed during the transition period cannot be cancelled. In addition, we reserve the right to limit the order quantity based on our production capacity and material availability.

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- 1) Please share this product information with your employees, colleagues and, if applicable, your customers.
- 2) We apologize for any inconvenience this discontinuation may cause. We will do everything we can to make this action as smooth as possible and without impacting delivery times.

For any queries, please contact your first point of contact directly.

With kind regards

The Sul A. Hanak

Till Sybel Managing Director

Thomas Smolka Cief Sales Officer (CSO)

André Hanak Product Management SCADA